

FAQ's For Omnesys

How do I download and install the trading platform on my computer?

Log on to www.karvycommodities.com and click on "New Trading Software" Alternatively you can also trade through web version by using the link given in the site.

My account is blocked. How do I unblock?

In case your account is blocked or you have forgotten your password. Login to your account on www.trade.karvyonline.com and click on "Forgot Password / Unlock Account".

You have to enter and submit the required details such as User ID, Email ID & PAN Number as populated in the screen.

I want to know details about the OMNY . How do I Know?

You can click www.karvyonline.com/tradingexperience to know about the product in details.

How many steps are used in login process?

KARVY is more concerned about customer's security. So KARVY uses 2 step authentication processes.

What all characters should be present in the password?

The password must be Alpha numeric with a minimum of 6 & maximum 12 characters in length. Space is not a valid character in the password. Special character is allowed in password.

Can the login ID be used as the password?

The password will be checked against log-in ID. The login id & password cannot be the same.

When should I change my password?

Password expires automatically after 14 days forcing the user to choose a new password. However, Password can be changed by the users at any time as per user's will. Change password cannot be the same as of the last 3 passwords.

What if I type wrong password/Forget Password?

User cannot login after THREE consecutive wrong passwords & the User can only login after resetting the password. It can be done by clicking on the 'Forgot Password' link. User needs to provide the USER ID, PAN, and E-Mail ID. The NEW password will be sent to registered mobile and E-Mail ID

How to place an order?

You can place the buy/sell orders by specifying the symbol name, quantity, price and then click on submit button.

What are the different Price Types reflecting in the Buy/Sell option?

- You can select from the different price types at the time of placing an order.
- A Limit price type allows the user to specify a limit price above which a buy order cannot be executed
- A Market price type allows the user to place the order at the market price.
- A Stop Loss price Type allows to put the Trigger price along with the limit price. When the Trigger price is hit the order will go into the market with the limit price specified.

Can I modify/cancel my order?

Modification and Cancellation of order is possible in the order book window by selecting 'Modify' or 'Cancel' button.

What is stop-loss order?

Stop Loss orders are meant to limit your loss in a position by setting a Stop Loss Trigger Price. It is a way to decide the maximum loss bearing capacity of the investor in the investment. You have to decide the maximum loss you are willing to bear on any investment, and the moment the price of the said stock reaches that level, an automatic order is placed at the Stop Loss price.

Where can I see trades placed on NEST trading platform?

Trades placed on the NEST platform can be viewed in the 'Order book'. The pending orders are shown in the top half of the window where as cancelled or executed trades reflect in the bottom half.

What is market watch?

This window provides the market prices regarding stocks selected by the customer. It provides the data regarding company symbol, last buy price, last sell price, charts, etc

How to create Market Watch?

Market Watch allows investors to configure their favourite commodities in the Market watch. Please follow the links below for a demo on how to create market watch in both web and exe version.

What is Cover Order?

Cover Order is an Intraday order type where one order is placed along with a second stop loss order.

How to place a Cover Order?

You can click on cover order entry under the menu Orders and Trades or can use the short cut key Shift + F1 for buying cover order and Shift + F2 for selling cover order. It can also be invoked thru right click -> Cover Order.

It is a 2 leg order entry window. The first leg which is a normal order can be placed with order type LIMIT OR MARKET followed by the stop loss order which should be placed within the trigger price range defined in the system. The trigger price would change dynamically based on the BID/ASK rate.

How to square off from net position window?

Tick On Square-off Exact Qty to square-off for a particular position quantity wise. If you want to square-off the % of total number of invested commodity then uncheck the box and write the % of the total invested commodity you want to square off. After writing click on the square-off option.

How to convert position in net position window?

Select a position from the list and click on the Position Conversion option.

How to view the account balance?

Select RMS limit under Surveillance menu and click on Client Cash Credit.

Where to see the traded orders?

All placed orders which have been traded can be seen in trade book dialog. Short cut to invoke trade book is F8.

Where to view our placed orders?

Placed orders can be viewed in order book, which is invoked through F3.

How to view Snap Quote of particular scrip?

Double click or F6 on particular scrip.

How to trade in particular scrip?

Buy: Short cut assigned F1 or can be invoked through “+” key and uses to place Buy Order for selected Scrip.

Sell: Short cut assigned F2 or can be invoked through “-” key and uses to place Sell Order for selected Scrip.

Where can I see limits available for trading?

In NEST application you can check in View order View RMS LIMITS

In Web version you can check in Xpress Main Menu (drop down RMS LIMITS).

How to check position?

If we want to check the expiry position of all clients press F11 and then click on Show all clients then Select All and after that click on Get Position.

What is position conversion?

If the client wants to convert his position from intraday to carry forward or from carry forward to intraday go to Net Position Window and Select Position (Which you want to convert) and after that click on Position Conversion

Shortcut Keys:

- ✓ Buy order entry – F1 or +
- ✓ Sell order entry – F2 or –
- ✓ Order book – F3
- ✓ Trade book –F8
- ✓ Scrip properties – Shift +F7
- ✓ Snap Quote- F6
- ✓ Search and Add scrip – ctrl+shift+ S
- ✓ Simultaneous orders - ctrl+alt+S
- ✓ Net position - alt+F6
- ✓ Normal Basket Order- ctrl+B
- ✓ Market Watch – F4
- ✓ Group setting– ctrl+g
- ✓ Add Scrip– ctrl+S
- ✓ Login – F9
- ✓ Logout – F10
- ✓ Change Password – ctrl+shift+F9
- ✓ Order history – Shift+F12

For any clarification please contact 1800-425-1900